

Deliver more than a Pumpkin Spice Latté

Learn what it takes to give MSP Airport customers a positive and memorable experience. World-renowned and Minnesota-grown business speaker, Ryan Estis, will deliver his talk entitled:

Passion on Purpose:

Connecting employees to a shared vision focused on customer service

Plus, learn about an MSP employee featured in his YouTube video "Pouring Happiness"

Thursday, June 29th

1:30-3:00 p.m. in the Commission Chambers, Terminal 1

Brought to you by the Customer Service Action Council

ALL ARE WELCOME!

